

MICHAEL D. LANG, J.D.

Michael has worked extensively in multi-cultural contexts both within North America, the Caribbean and globally including working both directly and indirectly with Aboriginal individuals and groups. He has coached and mentored Inuit senior managers and executives up to the Deputy Minister level from government organizations in the Canadian Arctic working with a predominantly Inuit population. He has also provided ADR services and training in workplaces where the majority of employees are either First Nations or Inuit. Michael has also provided ADR and program evaluation services to two large national mediation programs in a very multi-cultural environment.

Michael's longevity in the field of ADR (30+ years) and his lifetime of successful experience makes him well respected in the profession as a colleague, a coach and a mentor. His ability to adapt to the cultures and needs of his clients is well-recognized by his peers in the field. He has been instrumental in designing, setting up and implementing large scale informal conflict management programs in organizations where there is a fundamental need for the process used to be responsive to a wide diversity of clients. These organizations include employees of many cultures, genders, ages and backgrounds. He brings his legal background and his experience in the fields of Human Rights, harassment and group conflict to this work as well.

Michael has also been a key figure in the field of ADR having helped to design and teach within several post-graduate conflict management programs at universities across North America. He has taught numerous courses in these programs with a focus on understanding the culture and conflicts within groups and organizations.

He is an internationally sought after speaker and trainer who can offer clients his depth of knowledge, wisdom and skills as a mediator, trainer and consultant.